

Our 2023 Volunteer Report





Pictured on the cover:

Comunidade Sustenta a Agricultura Conecta os Pontos, Brazil (2023)

In Brazil, our Ambassadors for Good volunteers partnered with the Comunidade Sustenta a Agricultura Conecta os Pontos voluntary initiative. The organisation works with family farms to help them produce and market their products.

The project connects four rural producers directly with 20 clients, cutting out the middleman and keeping costs down. The volunteers train producers in agroecological practices, organise transport, and deliver food baskets to clients' homes.

The producers benefit by learning more about agroecological practices, increasing production, and receiving a regular monthly income. Their clients benefit by being able to buy organic food that's high in nutritional content and free from pesticides.

Pictured on the left

The Build a Home Initiative, Botswana (2023)

Our Build A Home initiative aims to enhance the quality of life for vulnerable communities by building new, sustainable homes. The hope is that the development will improve family wellbeing, foster community pride and belonging and promote long-term sustainability for future generations.

The life-changing power of volunteering

Welcome

In what was my first year as programme sponsor, in 2023 I saw firsthand how the work done by our Ambassadors for Good volunteers can change lives for the better.

It has been so gratifying to see an uplift in the number of people getting involved and the difference we're making among our communities.

Volunteering helps us to live our Purpose of re-imagining mining to improve people's lives and truly embraces our Anglo American Values. It strengthens our commitment to our social license to operate, making a meaningful impact in the communities we serve and fosters trust and lasting partnerships and aligns with the broader goals and ambitions of the group and supports our Sustainable Mining Plan and De Beers' Building Forever pillars.

But none of it is possible without the ongoing support of the Anglo American Foundation. Whilst the Foundation does not fund our Sustainable Mining Plan or De Beers' Building Forever, their investment and guidance help foster a culture of empathy and innovation through meaningful projects and initiatives.

For me, what makes Ambassadors for Good truly special is its hands-on nature. Our colleagues invest their time, skills and passion in projects that drive real, tangible change and build deep connections with our host communities.

I hope that as you read through this report, you'll be as inspired as I am by their work and our stories of impact, innovation, and collaboration.

And to every one of our ambassadors who have worked over the last year to help others, I want you to know that you are proof that when we come together with purpose and compassion, we can all create extraordinary, positive, and lasting change.



Matt Daley

Technical & Operations Director
and Global Executive Sponsor for
Ambassadors for Good

A handwritten signature in black ink, appearing to read 'Matt Daley', with a stylized flourish at the end.

2023: our impact at a glance

Community:



177,233

Estimated number of programme beneficiaries

255

Number of projects implemented

226

Number of charities and NGOs supported

Employees:



654

Number of volunteers

15

Number of countries

14,236

Number of hours contributed by volunteers to their Ambassadors for Good projects

Company:



\$ 1.4m

Total 2023 Grant Funds *

* Approximate based on exchange rates for disbursement period of August-December 2023.

All figures supplied are from programme surveys with all participants in the programme (employees and partner organisations) conducted by implementation partner Pyxera Global

Our approach at a glance

The Ambassadors for Good programme fosters cross-cultural learning and skill-sharing. Our employees volunteer their time and expertise, benefiting partner organisations in diverse communities while also gaining valuable insights into local cultures and helping to address some of the challenges they face.

By operating in small teams, our volunteers can work closely with partner organisations to create projects that bring about lasting change and are relevant locally.

These projects are built on several key principles that guide our approach, ensuring that they not only address immediate needs but also contribute to lasting impact. These principles include:

- Cross-cultural exchange and mutual learning
- Skills-based volunteering applying professional expertise
- Collaborative project design with community partners
- Alignment with broader sustainability goals – strategically aligned with our Sustainable Mining Plan and the De Beers Building Forever pillars
- Focus on long-term community resilience and prosperity

Through this programme, we're fostering understanding, creating lasting partnerships, and laying the groundwork for sustainable community development.

The Purpose Mentorship programme, Namibia (2023)

The Purpose Mentorship programme in Namibia, supported by the Ambassadors for Good volunteers, aims to improve educational opportunities for girls from vulnerable communities and support their socio-economic development.

Through a series of workshops, the programme offers life skills training, academic and career planning support, counselling and education on sexual health, mental health, and financial literacy.

The programme also organises regular events designed to motivate and empower young women.



Community perspective

Volunteering gives our employees the opportunity to learn from diverse cultures and communities across the world while contributing their time, skills, and expertise. Our ambassadors work in small teams and with a community partner of choice to design and deliver projects that have the potential to change the lives of people living where we operate.

Empowering employees, transforming communities

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It has been a privilege to collaborate with Anglo American, Book Aid and their partners in Zimbabwe. This impactful work, made possible by the Ambassadors for Good programme, is helping to revive the reading culture among primary school children. A huge thank you to everyone involved!

Marian Rondora, Hope Fountain International, United Kingdom

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Thanks to Ambassadors for Good programme, we expanded our reach to help programme beneficiaries re-enrol for exams, especially those who didn't pass their grade 11 exams on their first attempt. This support enabled us to keep more girls in school.

Julia Nampweya, Purpose Mentorship Programme, Namibia

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Anglo American volunteers shared their knowledge and skills in our online webinars, benefiting young people on our five-year development programme, especially those unable to attend London events. We also provided training at our mentor's conference hosted by Anglo American, inviting 20 young mentees who reported a significant positive impact on their skills and networking.

Elham Fardad, Founder & CEO, Migrant Leaders, United Kingdom

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The programme has brought positive change to our communities. Participants were excited and gained more knowledge through our workshops.

Lorraine Mathosa, Training Connections Community Centre, South Africa

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98%

Of partner organisations supported in 2023 agree that Anglo American or De Beers Group are a positive influence in the communities where they operate.

97%

Of partner organisations believe support from Ambassadors for Good will be a change agent for their organisation.

95%

Of partner organisations would recommend the programme to peer organisations.



Learning Recovery Project, Zimbabwe (2023)

In partnership with World Vision Zimbabwe, Zhaugwe Primary School successfully launched a literacy enhancement project aimed at improving early reading skills. The project addressed the significant regression in learner performance due to the effects of COVID-19, particularly the drop in Grade 7 pass rates from 18% to 0%. Through the provision of new curriculum textbooks and teacher guides, as well as training for teachers, the project has helped to recover and accelerate learning. Participating learners and teachers have reported improved performance in literacy, with a stronger alignment to the new curriculum.

Employee perspective

All of us possess professional and personal skills that we can share with the world. Ambassadors for Good gives our colleagues the platform to do just that.

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The Ambassadors for Good programme has become one of my greatest sources of joy, as I feel that I am contributing to society, learning, and aligning myself with the values of the company I work for. I highly recommend it to anyone.

Nathalia Neto, Global Supply Chain Specialist, Anglo American

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I would highly recommend the programme to others because it offers an incredible opportunity to give back to the community while simultaneously providing a platform for personal and professional growth. Being part of it allows individuals to contribute to meaningful causes, enjoy a sense of fulfilment, and embrace new experiences.

Lloyd Thain, Procurement Senior Associate, De Beers Group

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Ambassadors for Good has been a transformative experience, both personally and professionally. On a personal level, I have developed collaboration, time management, and problem-solving skills that have strengthened my confidence and ability to face challenges...the programme has also broadened my horizons and improved my interpersonal skills.

Ysrael Chavez, Admissions Coordinator, Anglo American

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At a time when it's difficult to find resources, we've helped two institutions to realise their dreams. For me, being part of that is priceless.

Cristian Antio, Geomechanical Technician, Anglo American

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The Ambassadors for Good programme made me realise I want to do more to help this world be a better place for those who lack fundamental living and educational resources.

Rita Su, Team Administrator, Anglo American

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95%

Of participating employees acknowledge the company's positive impact on their communities.

87%

Of participating employees would recommend the programme to their colleagues.

90%

Of participants feel more connected to their colleagues.

90%

Feel more motivated to perform for the company.

80%

Of people agree that participation in the Ambassadors for Good programme made them feel more engaged with the wider Anglo American and De Beers communities.

83%

Feel they personally contributed to the Sustainable Mining Plan/Building Forever Pillars goals and targets.

Company perspective

Volunteering at Anglo American is a tangible demonstration of our commitment to making a positive impact in the communities where we operate.

Our global skills-based volunteering programme, Ambassadors for Good, supports us in living our Purpose of re-imagining mining to improve people's lives. It's also a wonderful opportunity for colleagues to support and champion causes and communities that are close to their hearts, with some extra support from Anglo American.

The work our ambassadors do is aligned with all six of Anglo American's company values of Safety, Care and Respect, Integrity, Accountability, Collaboration and Innovation. And through that work, colleagues can become catalysts for change, whether it's safeguarding the environment, improving health, education and employment opportunities, or introducing and embedding sustainable practices in communities.

The projects selected often reflect the goals and targets we set ourselves in our Sustainable Mining Plan, in particular the Thriving Communities pillar, and the De Beers' Building Forever pillars, and reinforce our commitment to enriching lives and leaving a lasting, positive impact on the world around us.



Communi-Green, Singapore 2023

In Singapore, we partnered with the Ground-up Initiative (G.U.I) to launch Communi-Green. This was an eight-week community development project hosted at G.U.I's premises in the northern part of Singapore. They brought members of the local Chong Pang community together, to learn about growing vegetables and the benefits of spending time outdoors in nature. Course participants also learnt about composting and recycling and enjoyed weekly communal vegetarian lunches.



Jóvenes impulsores de su futuro, Peru (2023)

In Peru, our Ambassadors for Good volunteers partnered with Merlín Data Technology, a CISCO partner, and the "Luis E. Valcárcel" Institute of Higher Technological Education.

The project provided training and development for students and teachers from various disciplines, equipping them with the skills needed to thrive in a tech-driven job market with a focus on digital citizenship. The project had in-person workshops on employability, virtual sessions on digital citizenship and volunteer activities to share knowledge with others.

Group impact in numbers

Breakdown by country



Some of the ways our volunteers made a difference in 2023



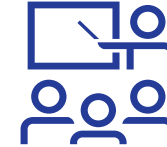
Health and wellbeing

- We set up a free sports session in Ascot, UK, at a local venue to support people struggling with mental health. The project, established in collaboration with Sport in Mind, aimed to create a sustainable programme that would continue beyond our involvement.
- We ran self-care sessions and workshops for the Kimberley community in Western Australia.
- We launched an inclusive disability and mental health campaign for the Thuto Botswana Rehabilitation Centre in Ramotswa, Botswana. It reached more than 60 young people aged between 8 and 25.
- We launched the 'On Our Spectrum' project in Postmasburg, South Africa, to raise awareness and provide training on Autism Spectrum Disorder for community members, parents, and educators.



Healthy environment

- We restored and regenerated native forest along a tributary of Petrie Creek, in Queensland, Australia.
- In Brazil, we established six agroforestry systems to promote sustainable farming and biodiversity. This initiative supported environmental restoration and equipped small farmers with the skills to generate income through diversified agricultural practices.
- In Alberta, Canada, we restored Legacy Island on the Bow River to its natural state, preserving the habitat for at-risk species, improving infrastructure to ensure safe public access and creating a recreational space for the community.
- In Chile, we launched a project addressing water scarcity by re-purposing discarded water for irrigation, directly improving the community's access to water for agriculture and supporting the growth of local flora.



Education

- In Peru, we ran an upskilling training programme for teachers and students to help them meet the requirements of an increasingly technology-driven job market.
- In Limpopo, South Africa, we set up hubs to instil numeracy skills and give students a strong foundation in mathematics.
- We worked with children with autism in China to help them develop basic self-care skills.
- Our Rule of Law Ambassadors programme, launched in partnership with the International Law Book Facility (ILBF), sent 10,000 books to more than 20 organisations, supporting legal education and justice initiatives in several African countries.



Livelihoods

- We upskilled people in planting, project management, and admin to create permanent, sustainable employment in Limpopo, South Africa.
- In Chile, we initiated a project to empower local women in the Colina commune, particularly widows of Los Canteros, by providing training in food hygiene and handling. Supported by the Group of Women Entrepreneurs of Las Canteras, the project enabled 12 women to launch their own businesses in the food industry.
- In Namibia, we launched a project to empower rural women in beekeeping, focusing on building confidence through hands-on experience. The initiative supports bee rescue and adopt-a-hive programs, shares local knowledge, and strengthens networks to save the bees.
- We launched the 'Miracle Missions' Hunger Relief Program in Zimbabwe, empowering communities to cultivate nutrient-dense foods and develop small-scale ventures. Starting with school children and adults, we provided training in conservation agriculture and financial management.



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